PAT-041

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of: Jonathan P. McIntosh

Group Art Unit: 2643

Serial No.: 10/603,583

Examiner: Not Known

Filed: June 25, 2003

SYSTEM, METHOD, AND COMPUTER-READABLE MEDIUM FOR ENABLING BOTH HEARING AND HEARING-IMPAIRED CALLERS TO ACCESS A RESOURCE

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## INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents PO Box 1450 Alexandria, VA 22313-1450

Sir:

In accordance with 37 CFR §§ 1.97 and 1.98, the items identified in this Information Disclosure Statement ("IDS") are brought to the attention of the Office. The items are listed on the attached form PTO-1449 and copies are enclosed for the convenience of the Examiner.

The items identified in this IDS may or may not be "material" pursuant to 37 CFR § 1.56. The submission thereof by Applicant is not to be construed as an admission that any such patent, publication or other information referred to therein is material or considered to be material (37 CFR § 1.97(h)), or even qualifies as "prior art" under 35 USC § 102 with respect to this invention unless specifically designated by Applicant as such.

## INFORMATION DISCLOSURE STATEMENT FILING PROVISION:

$\boxtimes$	This IDS is believed to be timely in that it is being submitted under 37 CFR § 1.97(b), that is
<b>(1)</b>	within three months of the filing date of the application, which is not a continued prosecution
•	of the application, which is not a continued prosecution

CERTIFICATE OF MAILING (37 C.F.R. §1.8a)

I hereby certify that this paper (along with any referred to as being attached or enclosed) is being deposited with the United States Postal Service on the date shown below with sufficient postage as Pirst Class Muil in an envelope addressed to the Commissioner for Patents, Washington, D.C. 20231.

PAT-041

mailir	CL16 2 1	led under § 1.53(d); or (2) within three months of entry of the national stage as set forth 1.491; or (3) before the mailing of a first Office action on the merits; or (4) before the first Office action after filing a request for continued examination under § 1.114. Thus, ired.
		However, if the undersigned is in error in this regard, Applicant respectfully requests that the Office consider this IDS as filed under 37 CFR § 1.97(c), if applicable, and charge the fee due under 37 CFR §1.17(p) to the deposit account referenced below.
		However, if the undersigned is in error in this regard. Applicant respectfully requests that the Office consider this IDS as filed under 37 CFR § 1.97(c), if applicable, and a statement under 37 CFR § 1.97(e) is included below, thus no fee is required.
action under	On me t	OS is being submitted under 37 CFR § 1.97(c), that is after mailing of a first Office nerits, but before a Final Action under 37 CFR § 1.113 or a Notice of Allowance § 1.311.
		The fee due under 37 CFR § 1.17(p) is submitted herewith.
		A statement under 37 CFR § 1.97(e) is included below, thus no fee is required. In the event that this IDS is not received before a Final Action or a Notice of Allowance, then Applicant respectfully requests that the Office consider the filing of these papers to be submitted under 37 CFR § 1.97(d) and charge the fee due under 37 CFR § 1.17(p) to the deposit account below.
	This ID	S is being submitted under 37 CFR § 1.97(d), that is after a Final Action under 37
A state	(.113 Q	der 37 CFR § 1.97(e) is included below. The fee duc under 37 CFR & 1.17(e) is
		STATEMENT UNDER 37 CFR § 1.97(e):
	Each ite	em contained in this IDS was first cited in any communication from a foreign patent
office is	n a cour	terpart foreign application not more than three months prior to the filing of this IDS
Ш	No item	contained in this IDS was cited in a communication from a foreign patent office in a
counter	part for	eign application, and, to the knowledge of the person signing this statement after
making	reasona	able inquiry, no item of information contained in this IDS was known to any

individual designated in 37 CFR § 1.56(c) more than three months prior to the filing of this IDS.

PAT-041

	PAYMENT AND/OR AUTRORIZATION TO CHARGE FEES:	
	A check in the amount of is enclosed for the above fee(s).	
	Please charge to Deposit Account No. 501880 for the above fee(s).	
	Respectfully submitted, WEST CORPORATION	
Dated:	8 oct 03 By: Fithmut	
	Rocco L. Adornato	
	Reg. No. 40,480	

29129

PATENT & TRADEMARK OFFICE

WEST CORPORATION 11808 Minule Hills Drive Omaha, NE 68154

Approved for use through 07/31/2006 Case Approved for use through 07/31/2006 C

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		Application Number	10/603,583
INFORM/	ATION DISCLOSURE	Filing Date	June 25, 2003
		First Named Inventor	Jonathan P. Meintosh
STATEMENT BY APPLICANT		Art Unit	2643
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Examiner	Cite	Document Number	Publication Date	TOCUMENTS	
(nitiets*	No.	Number-Kind Codu <sup>2</sup> (* mose)	MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pagras, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
	Α	<sup>US-</sup> 5,481,589	01-02-1996	Morduch, Georg E.	
	В	<sup>U8-</sup> 5,325,417	06-28-1994	Engelke, Robert M.	3 . 1
	С	<sup>US-</sup> 6,078,650	06-20-2000	Hansen, Frederick W.	9 mm F B
	D	<sup>US-</sup> 6,002,749	12-14-1999	Hansen, Frederick W.	ELCENT
	E	<sup>US-</sup> 6,421,425 B1	07-16-2002	Bossi, Burt J.	CONTRAL PAX CIEN
	F	<sup>US-</sup> 5,604, <b>78</b> 6	02-18-1997	Engelke, Robert M.	CENTRAL FAX CEN
	G	<sup>US-</sup> 5,701,338	12-23-1997	Leyen, Thomas	1011 2 7 6
	Н	<sup>U8-</sup> 6,047,173	04-04-2000	Leyen, Thomas	
	1	US- 5,809,425	09-15-1998	Colwell, Kevin	
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		US-			
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Exempler Initials*	Cite No 1	Foreign Patent Document	FOREIGN PATENT DOCU	Name of Patentos or	Pages, Columns, Lines,	_
		Country Code <sup>3</sup> Number <sup>4</sup> Kind Code <sup>3</sup> (if known)	MM-DD-YYYY	Applicant of Citod Document	Where Relevant Passages Or Relevant Figures Appear	7
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Examiner Date, Considered

\*EXAMINER: Initial if references considered, whether or not citation is in conformance with MPEP 509. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. \*Applicant's unique citation designation number (optional). \*See Kinds Codes of USPTO Patent Documents at \*\*www.usoto.gov\* or MPEP 901.04. \*Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). \*For the appropriate symbols as indicated on live document under WIPO Standard ST.16 if possible. \*Applicant is to place a check mark here if English language

Translation is attached.

This collection of information is required by 37 CFR 1.97 and 1.98. The information is required to initial or rotain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the Individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer. U.S. Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND

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		Application Number	10/603,583			
	•		SCLOSURE	Filing Date	June 25, 2003	
STATEMENT BY APPLICANT				First Named Inventor	Jonathan P. McIntosh	
	(Uso as many sh	eats as	necessary)	Art Unit	2643	
				Examinor Name	Not Known	
Sheet	2	of	2	Attorney Docket Number	PAT-041	

		NON PATENT LITERATURE DOCUMENTS	_
Examiner Initials*	Cite No.1	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T²
	J	911 Helpful Tips, www.aacog.com, May 28, 2003, Alamo Area Council of Governments.	
	к	911 Response Center Equipment, www.ttyweb.com, May 28, 2003, TTY-TDD Store.	
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Applicants unique citation designation number (optional). 2 Applicant is to place a check mark, here if English language Translation is attached.

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If you need assistance in completing the form, call 1-800-PTO-9199 (1-800-786-9199) and select option 2.

Applicant: Jonathan P. McIntosh

Docket No. PAT-041

Serial No.: 10/603,583

Title: System, Method, and Computer-Readable Medium for Enabling Both

Hearing and Hearing-Impaired Callers to Access a Resource

Please acknowledge receipt of the following by affixing hereon the Patent and Trademark Office date stamp and returning this eard to our office.

- 1. Information Disclosure Statement (3 pages).
- PTO/SB/08A (1 page).
- 3. PTO/SB/08B (1 page).
- Copies of 9 patents.
- 5. Copies of 2 articles.

Date Mailed: October 10, 2003

Applicant: Jonathan P. McIntosh

Docket No. PAT-041

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Title: System, Method, and Computer-Readable Medium for Bnabling Both

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